

SHIPPING, PROCESSING TIMES & RETURN POLICY

Processing and Shipping Times

Free In-Store Pick Up, please allow 1 - 3 business days.

Delivery within Calgary, please allow 1 - 5 business days. Once your order has processed you will receive tracking information when your order ships.

Out Of City Delivery, please allow 3 - 14 business days. Once your order has processed (this may take up to 5 business days) you will receive tracking information when your order ships.

Does Coyote T-shirts & More deliver to my area?

All deliveries within Calgary will be fulfilled and delivered by Atripco Courier Company or Canada post or UPS with some exceptions.

For any deliveries outside of Calgary we will use a courier. It is preferred that you use a business address for shipping but we can ship to most residential addresses and some rural addresses.

Due to our courier restrictions we cannot ship to PO boxes.

Coyote T-shirts & More does not itself ship outside of Alberta. If you request delivery outside of Alberta, you thereby authorize us to engage a shipper on your behalf to pick up your order from our store and deliver it as you instruct. You are solely responsible to ensure compliance with applicable laws of the place where you have directed the courier to deliver your order.

Please confirm during checkout if we can ship to you. If we do not ship to your address, you will only have the option of in store pickup in Calgary, Alberta.

How will my order be packaged?

Coyote T-shirts & More always does its best to ensure your order is well packaged, using cardboard box and/or mailer's sleeves, however, once the package leaves our warehouse, Coyote T-shirts & More is no longer liable for it.

Cancelling and Editing Orders

Once an order has been placed, it cannot be cancelled or changed as we begin processing it immediately. All items for shipping must be placed on the same order. Orders will not be combined.

Returns

Coyote T-shirts' goal is to ensure that all of our customers are satisfied with their orders. Should you need to return an item for any reason, please contact returns@coyotetshirts.ca

The following criteria apply in most cases:

- If the item(s) is in saleable condition, the purchase price will be refunded. If the item has been shipped outside Calgary, the shipping charges are the responsibility of the purchaser.

- Faulty items will be evaluated on an individual basis before a decision is made.

A re-stocking fee may apply.

Disclaimer

BY MAKING A PURCHASE ON THIS WEBSITE, THE PURCHASER AGREES TO ENTER INTO A CONTRACT PERFORMED IN AND GOVERNED BY THE LAWS OF ALBERTA, AND FURTHER AGREES THAT TITLE TO THE ITEMS PURCHASED PASSES TO THE BUYER IN ALBERTA. THE PURCHASER IS SOLELY RESPONSIBLE TO ENSURE COMPLIANCE WITH APPLICABLE LAW IN THE PLACE WHERE THE PURCHASER HAS DIRECTED THE COURIER TO DELIVER THE PURCHASER'S ORDER.